Penn Highlands Healthcare Mission, Vision and Values

Founders' Vision

The hospitals of Penn Highlands Healthcare have been serving the residents of Northwestern/Central Pennsylvania as non-profit, community organizations for more than 100 years. A commitment we value and cherish.

The Founders recognized this commitment in 2011 by establishing Penn Highlands Healthcare on the principles that our community-based and controlled health care system would exist to improve regional access to a wide array of premier primary care and advanced healthcare services while supporting a reverence for life and the worth and dignity for each individual accessing Penn Highlands Healthcare.

We will accomplish the Founders' Vision by embracing and upholding our system's mission, vision and values.

Mission Statement

To provide you with exceptional care through our community-based health system while maintaining a reverence for life.

Vision Statement

To be the integrated health system of choice through excellent quality, service and outcomes.

Value Statement

Quality & Safety	Provide a safe environment with high quality outcomes.
Teamwork	Foster a culture of teamwork, support, trust and loyalty.
Integrity	Practice the principles of honesty, confidentiality, respect and transparency.
Person-Centered	Recognize those we serve as equal partners.
Service	Demonstrate compassion by listening, engaging, anticipating and exceeding needs and expectations.
Stewardship	Commit to investing in our human and material resources while practicing fiscal responsibility.
Partnership	Offer services and programs through partnerships with our physicians, providers, stakeholders and other organizations.
Education	Expand our emphasis on education and enhance our position as a learning organization.















Overview of Penn Highlands Healthcare



Some of our services include:

- Anesthesiology
- Bariatric Surgery
- Behavioral Health
- Cancer Care
- Dermatology
- **Emergency Services**
- Gastroenterology
- Heart Care
- Home Health
- Inpatient Rehabilitation
- Intensive Care
- Laboratory
- Long-Term Care
- Neurosurgery
- Obstetrics/Gynecology
- Occupational Health
- Ophthalmology
- Orthopedics and Sports Medicine
- Outpatient Rehabilitation -Physical, Speech and Occupational Therapy
- Pain Management
- Pediatrics
- Plastic Surgery
- Primary Care
- Pulmonary Care
- QCare
- Senior Care
- Surgical Services
- Swing Bed
- Urology
- X-Ray/Imaging
- Women's Health
- Wound Care

About Penn Highlands Healthcare

At Penn Highlands Healthcare, we provide residents of our over 39-county service area with access to the region's best hospitals, physicians, home care agency, two nursing homes and other affiliates who believe that healthcare should be managed by local board members who live and work in the communities they serve.

The seven hospitals of Penn Highlands Healthcare - Penn Highlands Brookville, Penn Highlands Clearfield, Penn Highlands DuBois, Penn Highlands Elk, Penn Highlands Huntingdon, Penn Highlands Mon Valley and Penn Highlands Tyrone – each have been serving the residents of Northwestern/Central and Southwestern Pennsylvania as non-profit, community organizations for more than 100+ years.

In addition to its hospitals, Penn Highlands Healthcare is comprised of three home care agencies, approximately 150 clinics (including seven community medical buildings with multi-specialty services), eight community pharmacies and a network of employed physicians, which together provide primary, secondary and tertiary healthcare services. It also includes five long-term care facilities, providing skilled nursing, personal care and senior living communities.

Providing exceptional, quality care to the region, it has more than 6,150 employees and a medical staff of more

than 750 providers. The system offers a wide-range of care and treatments with specialty units that care for cancer, cardiovascular/thoracic, lung, brain, spine, neonatal and high-risk pregnancy patients.

Penn Highlands Healthcare most recently made advancements in our robotics program – now offering lung procedures, joint replacements, and general surgery for patients seeking care from our doctors who utilize robotic technology.

In addition, the system is committed to the future of medicine and rural health care. Its Family Medicine Residency Program and Psychiatry Residency Program at Penn Highlands DuBois offers inpatient and outpatient training to prepare physician residents for a career in primary and psychiatric care.

Many quality services are available in or near every community but additional advanced services may also be available at one of the affiliates. That's one of the greatest strengths of Penn Highlands Healthcare.

Being focused on what is important – patients and families – makes Penn Highlands Healthcare the best choice in the region. With a full spectrum of medical care at accessible locations throughout the region, we are here. Here for you. Here for our communities





ESTABLISHED: October 1, 2011 CORPORATE OFFICES: DuBois, Pennsylvania

6,159 Employees 632 Inpatient beds 489 Long-Term Care Beds 328 Personal Care Beds 171 Independent Living Units 740 Physicians (211 employed) 374 Advanced Practice Providers (233 employed) 39 County Service Area

Annual Net Revenue approximately \$825 million



Wyoming

HOSPITALS

- Penn Highlands Brookville Penn Highlands Clearfield Penn Highlands DuBois Penn Highlands Elk
- Penn Highlands Huntingdon
- Penn Highlands Mon Valley
- Penn Highlands Tyrone

HOME HEALTH & HOSPICE AGENCIES

Penn Highlands Healthcare at Home In Home Solutions

CANCER TREATMENT CENTERS

Hahne Cancer Center - Clearfield Hahne Cancer Center - DuBois Regional Cancer Center - Monongahela

HEART TREATMENT CENTER

The Heart Center

LUNG TREATMENT CENTER The Lung Center

MATERNAL & CHILD CENTERS

Maternal & Child Center - PH DuBois Maternal & Child Center - PH Elk

BEHAVIORAL HEALTH CENTERS

Child/Adolescent and Adult Inpatient Child/Adolescent and Adult Outpatient Senior Transitions Unit Bright Horizons Unit

SURGICAL CENTER

Penn Highlands DuBois Surgery Center Spartan Health Surgicenter, LLC Southwestern Ambulatory Surgery Center, LLC

WALK-IN CLINICS

Convenient Care Center - Huntingdon QCare Brookville QCare Cameron County **OCare** Clarion QCare Clearfield QCare DuBois QCare Moshannon Valley QCare Punxsutawney QCare Ridgway QCare St. Marys

LONG-TERM CARE FACILITIES

Penn Highlands Jefferson Manor Penn Highlands Elk Pinecrest Manor McKinley Health Center Mon Valley Care Center The Residence at Hilltop

SENIOR RESIDENTIAL LIVING FACILITY

Elco Glen The Laurels The Villages North Fork Heights The Village at Ridgmont The Villas at Water Run

DURABLE MEDICAL EQUPMENT

Monongahela Medical Supply Company St. Marys Pharmacy