

**Where is the nearest QCare
Walk-in Clinic and when is it
open?**

QCARE BROOKVILLE

A Service of Penn Highlands Brookville
188 Hospital Road | Brookville, PA

QCARE CAMERON COUNTY

A Service of Penn Highlands DuBois
416 N. Broad Street
Emporium, PA

QCARE CLARION

A Service of Penn Highlands DuBois
265 Holiday Inn Road
Clarion, PA

QCARE CLEARFIELD

A Service of Penn Highlands DuBois
1900 River Road
Clearfield, PA

QCARE DUBOIS

A Service of Penn Highlands DuBois
621 South Main Street
DuBois, PA

QCARE HUNTINGDON

7651 Raystown Shopping Center
Huntingdon, PA

QCARE MOSHANNON VALLEY

A Service of Penn Highlands Brookville
271 Railroad Street
Philipsburg, PA

QCARE PUNXSUTAWNEY

A Service of Penn Highlands DuBois
21911 Route 119
Punxsutawney, PA

QCARE RIDGWAY

A Service of Penn Highlands DuBois
104 Metoxet Street
Ridgway, PA

QCARE ST. MARYS

A Service of Penn Highlands DuBois
Medical Office Building, First Floor
761 Johnsonburg Road
St. Marys, PA

Please visit us at www.phhealthcare.org/qcare
for current hours of operation.

QCare
**WALK-IN
CLINIC**



Walk-in Care at
Penn Highlands Healthcare

www.phhealthcare.org/qcare



QCare Walk-in Clinic

Provides fast, convenient care for patients in a private setting.

The choice of QCare over the emergency department helps alleviate the wait times in the emergency department and allows the staff the time needed to care for true emergencies.

Our goal at QCare is to ensure that residents throughout the region have access to the health care services they need, when they need it.

QCare is an additional option for patients that can not be seen by their primary care physician or for patients that do not have a family doctor.

How will I be charged for my QCare visit?

Our QCares provide walk-in services; they are not urgent care facilities. Considered an extension of primary care offices, QCare is billed as a physician office visit. Your bill will reflect physician office services and may be paid differently by your insurer than a bill for services rendered at an urgent care center. All co-pays and deductibles will apply and payment will be expected at the time of services. All physicals are prepaid at the time of visit.

Will my insurance cover my QCare visit?

We accept most insurance plans. If you have questions about whether your visit will be covered, please contact your insurance company.

We offer quick care for minor illnesses and injuries, such as:

- Flu-like symptoms
- Fever
- Vomiting
- Coughs, colds, sinus problems
- Earaches
- Sprains
- Back pain
- Rashes
- Minor eye problems
- Minor cuts and abrasions
- Minor aches and pains
- Bladder infections
- Tick and insect bites
- Animal bites

Other Convenient Services

- Sports physicals
- Driver's license physicals
- Work and Department of Transportation physicals
- Tetanus shots
- Suture removal
- Laboratory testing and X-rays

We do not perform annual checkups or physicals. For yearly preventive and wellness exams, you should schedule an appointment with your primary care physician.

Do I need to make an appointment to visit QCare?

No appointments are necessary. Walk right in during normal business hours.

When is it appropriate to visit QCare?

With no appointment necessary, QCare centers can be a great option when you're seeking convenient medical services or treatments.

What do I need to bring with me when I visit QCare?

When you visit QCare, please be sure to bring:

- A form of identification
- Your insurance card
- A form of payment - We offer convenient payment options including cash, check or credit card. Insurance co-payments are due at time of service.

QCare or Emergency Room?

Whenever you or someone you love has sudden symptoms of an illness or injury, your first thought is getting to a medical facility. But how do you decide which medical facility you should go to? There are two different places you can go when symptoms suddenly appear - the emergency room or a QCare walk-in clinic.

If it's a life threatening injury or illness, go straight to the emergency room (which is sometimes best accomplished by calling 911). There is one conveniently located at each Penn Highlands Healthcare hospital. Open 24/7, this is definitely the right choice for any sudden, serious injury or illness.

But what about non-life threatening illnesses like a sprained ankle, earache, sore throat or fever? What if you have a minor injury or illness but no primary care physician? A QCare walk-in clinic may be a great choice for you. Staffed by nurse practitioners and physician assistants, QCare walk-in clinics are a great

alternative when most other provider offices have already closed.

Is there anything you cannot treat at QCare?

There are times when it is not appropriate to visit QCare and you should instead seek emergency medical attention.

These include:

- Chest pain
- Stroke
- Heart attack
- Severe abdominal pain
- Major head injuries
- Major trauma
- Compound fracture (bone visible)
- Shortness of breath
- Ingestion of poisons
- Seizures
- Dizziness
- Severe burns
- Shock
- Snake bites
- Uncontrollable bleeding

If you think you are experiencing a life-threatening condition, call 911 or seek immediate medical attention at the nearest emergency department.

Does QCare treat children?

Yes. QCare welcomes all patients over the age of 1. Infants under the age of 1 should be seen in the emergency department of a hospital.