

Where is the nearest QCare Walk-in Clinic and when is it open?

Penn Highlands Healthcare has eight QCare locations for your convenience.

QCARE BROOKVILLE

111 Summit Street | Brookville, PA
Monday - Friday
10:00 AM - 6:00 PM
Closed Saturday, Sunday and Holidays

QCARE CAMERON COUNTY

416 N. Broad Street | Emporium, PA
Monday, Wednesday & Friday
8:00 AM - 4:00 PM
Tuesday & Thursday
10:00 AM - 6:00 PM
Closed Saturday, Sunday and Holidays

QCARE CLEARFIELD

1900 River Road | Clearfield, PA
Monday - Saturday
8:00 AM - 8:00 PM
Sunday - 9:00 AM - 5:00 PM
Closed Easter Sunday, Thanksgiving and Christmas Day

QCARE DUBOIS

621 South Main Street | DuBois, PA
Monday - Saturday
8:00 AM - 8:00 PM
Sunday - 9:00 AM - 5:00 PM
Closed Easter Sunday, Thanksgiving and Christmas Day

QCARE MOSHANNON VALLEY

271 Railroad Street | Philipsburg, PA
Monday - Saturday
8:00 AM - 8:00 PM
Sunday - 9:00 AM - 5:00 PM
Closed Easter Sunday, Thanksgiving and Christmas Day

QCARE PUNXSUTAWNEY

551 W. Mahoning Street | Punxy Plaza
Punxsutawney, PA
Monday - Saturday
9:00 AM - 7:00 PM
Closed Sunday & Thanksgiving and Christmas Day

QCARE RIDGWAY

104 Metoxet Street | Ridgway, PA
Monday - Friday
10:00 AM - 6:00 PM
Closed Saturday, Sunday and Holidays

QCARE ST. MARYS

Medical Office Building | First Floor
761 Johnsonburg Road | St. Marys, PA
Monday - Saturday
8:00 AM - 8:00 PM
Sunday - 9:00 AM - 5:00 PM
Closed Easter Sunday, Thanksgiving and Christmas Day



PENN HIGHLANDS BROOKVILLE

100 Hospital Road
Brookville, PA 15825

PENN HIGHLANDS CLEARFIELD

809 Turnpike Avenue
Clearfield, PA 16830

PENN HIGHLANDS DUBOIS

100 Hospital Avenue
DuBois, PA 15801

PENN HIGHLANDS ELK

763 Johnsonburg Road
St. Marys, PA 15857

www.phhealthcare.org/qcare

QCare

WALK-IN CLINIC



QCare Walk-in Clinic

Provides fast, convenient care for patients in a private setting.

The choice of QCare over the emergency department helps alleviate the wait times in the emergency department and allows the staff the time needed to care for true emergencies.

Our goal at QCare is to ensure that residents throughout the region have access to the health care services they need, when they need it.

QCare is an additional option for patients that can not be seen by their primary care physician or for patients that do not have a family doctor.

How will I be charged for my QCare visit?

Our QCares provide walk-in services, they are not urgent care facilities. Considered an extension of primary care offices, QCare is billed as a physician office visit. Your bill will reflect physician office services and may be paid differently by your insurer than a bill for services rendered at other urgent care facilities. All co-pays and deductibles will apply and payment will be expected at the time of services. All physicals are prepaid at the time of visit.

Will my insurance cover my QCare visit?

We accept most insurance plans. If you have questions about whether your visit will be covered, please contact your insurance company.

We offer quick care for minor illnesses and injuries, such as:

- Flu-like symptoms
- Fever
- Vomiting
- Coughs, colds, sinus problems
- Earaches
- Sprains
- Back pain
- Rashes
- Minor eye problems
- Minor cuts and abrasions
- Minor aches and pains
- Bladder infections
- Tick and insect bites
- Animal bites

Other Convenient Services

- Sports physicals
- Driver's license physicals
- Work and Department of Transportation physicals
- Tetanus shots
- Suture removal
- Laboratory testing and X-rays

We do not perform annual checkups or physicals. For yearly preventive and wellness exams, you should schedule an appointment with your primary care physician.

Do I need to make an appointment to visit QCare?

No appointments are necessary. Walk right in during normal business hours.

When is it appropriate to visit QCare?

With no appointment necessary, QCare centers can be a great option when you're seeking convenient medical services or treatments.

What do I need to bring with me when I visit QCare?

When you visit QCare, please be sure to bring:

- A form of identification
- Your insurance card
- A form of payment - We offer convenient payment options including cash, check or credit card. Insurance co-payments are due at time of service.

QCare or Emergency Room?

Whenever you or someone you love has sudden symptoms of an illness or injury, your first thought is getting to a medical facility. But how do you decide which medical facility you should go to? There are two different places you can go when symptoms suddenly appear- the emergency room or a QCare walk-in clinic.

If it's a life threatening injury or illness, go straight to the emergency room (which is sometimes best accomplished by calling 911). There is one conveniently located at each Penn Highlands Healthcare hospital. Open 24/7, this is definitely the right choice for any sudden, serious injury or illness.

But what about non-life threatening illnesses like a sprained ankle, ear ache, sore throat or fever? What if you have a minor injury or illness but no primary care physician? A QCare walk-in clinic may be a great choice for you. Staffed by nurse practitioners and physician assistants, QCare walk-in clinics are a great

alternative when most other provider offices have already closed.

Is there anything you cannot treat at QCare?

There are times when it is not appropriate to visit QCare and you should instead seek emergency medical attention.

These include:

- Chest pain
- Stroke
- Heart attack
- Severe abdominal pain
- Major head injuries
- Major trauma
- Compound fracture (bone visible)
- Shortness of Breath
- Ingestion of poisons
- Seizures
- Dizziness
- Severe burns
- Shock
- Snake bites
- Uncontrollable bleeding

If you think you are experiencing a life-threatening condition, call 9-1-1 or seek immediate medical attention at the nearest emergency department.

Does QCare treat children?

Yes. QCare welcomes all patients over the age of one. Infants under the age of one should be seen in the emergency department of a hospital.