

TELE-ICU

A Partnership That Provides The
Most Advanced Intensive Care
Around-The-Clock

*Penn Highlands DuBois
Intensive Care Unit*



**PENN HIGHLANDS DUBOIS
INTENSIVE CARE UNIT**

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ADVANCED ICU CARE®

At Penn Highlands Healthcare, we are here for you. Anything we can do to improve your care is our priority.

That is why Penn Highlands DuBois has partnered with Advanced ICU Care® for your stay in the Intensive Care Unit. Advanced ICU Care is the national leader in critical care telemedicine. It delivers care by highly trained critical care physicians and specialists 24 hours a day, seven days a week, providing an extra layer of care that enhances patient safety.

In collaboration with your physicians and nurses at the bedside, Advanced ICU Care intensivists - doctors with special training in critical care - will use advanced computer technology to monitor your condition around the clock.

PERSONAL CARE WHEN IT'S NEEDED MOST

Your doctor will still care for you. Advanced ICU Care works closely with your doctor to complement his or her care plans by making sure you receive the highest level of care.

The Advanced ICU Care team works from remote operations centers and use leading technology to continuously monitor patient vital signs, lab results and clinical status in real-time. Data management tools help the tele-care team take steps to help before a situation becomes urgent. This constant monitoring ensures that help is available when needed.

If you allow, there may be times the Advanced ICU Care clinician will want to look at you by using two-way audio-visual technology. You will see his or her face on a computer screen as they ask questions and see you first-



hand. (The equipment used for this faces the wall until needed. The sound is also turned off. Please know that your privacy is very important to us.)

There is **no extra cost** to you when you use any Advanced ICU Care services. You will never be billed for this extra layer of care.

We understand how difficult an ICU stay can be for patients and families. We are committed to providing the highest level of care and support to reduce the stress and anxiety that often accompany a serious illness or injury. If you have any questions about our ICU, please talk with your nurse.
